



FOR OFFICE USE ONLY
ORDER # _____
DATE REC'D _____
ENTERED BY/DATE ENTERED _____

# RETURN AUTHORIZATION FORM

DATE: \_\_\_\_\_

CUSTOMER'S NAME: \_\_\_\_\_ ORDER#: \_\_\_\_\_

ADDRESS: \_\_\_\_\_  
 \_\_\_\_\_ (ZIP CODE) \_\_\_\_\_

PHONE #: \_\_\_\_\_

REPRESENTATIVE NAME & ID: \_\_\_\_\_ PHONE #: \_\_\_\_\_

RETURNED ITEM(S) #	QTY	RING SZ	RETAIL PRICE	RETURN CODE	TYPE OF RETURN (CHOOSE ONE)			
					REFUND?	EXCHANGE?	ITEM# EXCHANGED FOR?	REPLACEMENT?

**RETURN CODES:**

- 1. Broken Due to Defect within 1 yr. Warranty
- 2. Wrong Merchandise Received
- 3. Incorrect Size
- 4. Not as Expected
- 5. Doesn't Like
- 6. Other: \_\_\_\_\_

**RETURN INSTRUCTIONS:**

- 1. Complete this Return Authorization Form.
- 2. Send items in original packaging with Return Label affixed to envelope and Return Authorization form to: **Opulenza Designs Returns Department**  
 534 Greybull Avenue, Greybull, WY 82426

<p>For Any Payment needed to be made to Opulenza</p> <p>Amount of Payment \$ _____</p> <p>Method of payment: MasterCard/Visa /Discover/Amex</p> <p>Credit/Debit Card # _____ - _____ - _____ - _____</p> <p>Card Exp. Date _____ CVV: _____</p> <p>Cardholder's SIGNATURE X _____</p> <p><small>Cardholder acknowledges that his/her credit card may be charged prior to the actual shipment date of item(s) purchased. Except in the case of back orders, items will normally be shipped within 7 days of the date the credit card is charged.</small></p>	<p>Billing Address</p> <p>If different from Shipping Address</p> <p>Name: _____</p> <p>Address: _____</p> <p>_____</p> <p>City: _____</p> <p>State: _____</p> <p>Zip Code: _____</p> <p>Phone: _____</p>
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1) A copy of the Packing Slip or receipt  
 2) The item(s) being returned?  
 3) Provide credit card information on this form to purchase item(s) requested.

Note: Do not refund your Customers directly. Refunds **must be issued by Opulenza Designs.**  
 \*If a return results in a refund to a customer and leaves a commission amount due the amount will be charged to your credit/debit card/bank draft on file.

If you have any questions regarding your order, please contact us:  
 (205)328-8808 - Service@OpulenzaDesigns.com